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# Outline

- Motivation : QoS, multi-tier architecture, challenges/issues
- Related Work :

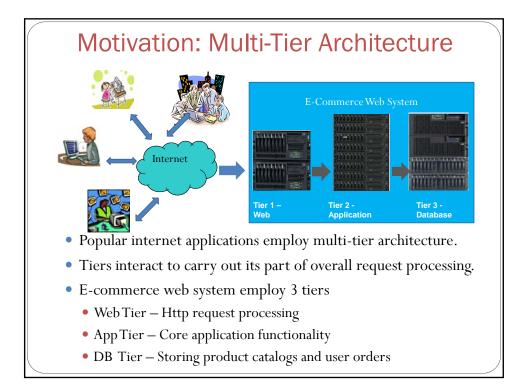
"Controlling quality of service in multi-tier Web applications", [Diao-ICDCS 2006] "Agile dynamic provisioning of multi-tier Internet services and its applications", [Urgaonkar-ACM TAAS 2008]

"eQoS:A Self-Tuning Fuzzy Control Approach for end-to-end QoS control on Internet Servers", [Wei-IWQoS 2005]

- Contribution : End-to-end resource optimization, average and 90<sup>th</sup> percentile end-to-end delay bound using model independent controller, reduce server switching cost, finer granularity control with non-uniform membership functions.
- Experiments and Results
- Conclusion

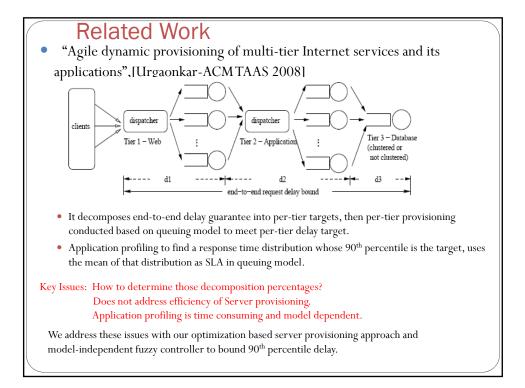


- Providing QoS in single-tier internet services and applications has been well studied in the past.
  - admission control
  - server provisioning
- Analytical modeling, machine learning and control theoretical approaches used for admission control and server provisioning.
  - "Performance guarantees for Web server end-systems: a control theoretical approach", [Abdelzaher-ITPDS 2002]
  - "Model based resource provisioning in a web service utility", [Doyle-USITS 2003]
  - "Autonomic provisioning of backend databases in dynamic content Web servers", [Chen-ICAC 2006]
- Extending mechanisms designed for single-tier to multi-tier architecture is non-trivial or even infeasible.



# Challenges/Issues

- End-to-End request delay bound is important for QoS, rather than delay at individual tier.
- Adding server to one tier does not necessarily increase effective system performance, due to inter-tier interaction, concurrency limits and cross-tier performance dependencies.
   -[Urgaonkar-ACMTAAS 2008]
- Efficiency in server provisioning for multi-tier architecture, in which each tier may be replicated and clustered for load sharing.



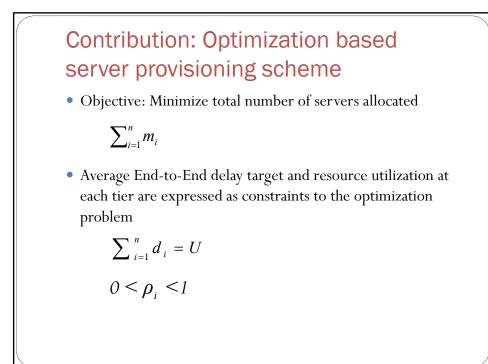


 "eQoS: A Self-Tuning Fuzzy Control Approach for end-to-end QoS control on Internet Servers", [Wei-IWQoS 2005]

• Successfully demonstrated that the approach outperforms linear PI controllers due to the model independence.

• Work was done on processing rate allocation of a single server.

- Our Approach:
  - Fuzzy controller for dynamic server provisioning with (both average and 90<sup>th</sup> percentile) end-to-end delay guarantee in a multi-tier server architecture, together with an optimization model for resource allocation efficiency.
  - Consider use of non-uniform membership function for fine-granularity control of system performance.
  - Use a self-tuning component to reduce potential oscillations in server allocation due to switching latency.



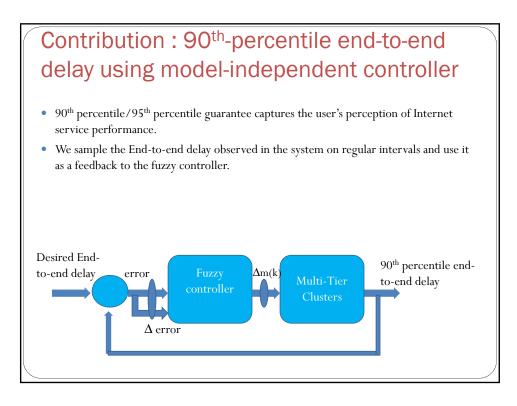
### Workload model: M/G/1 queuing system

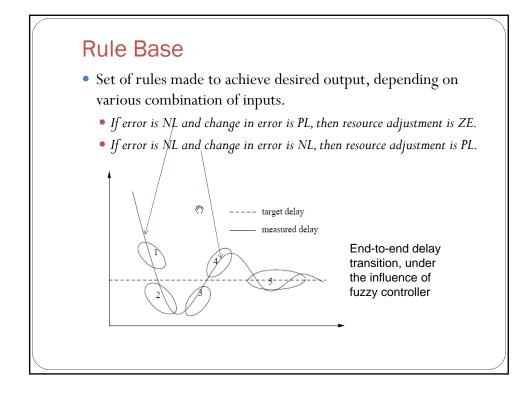
- We consider session based traffic with arrival rate  $\lambda$
- Average number of visits of a session to a tier denoted by  $v_i$
- Request in different tiers demand different processing resources, *r*<sub>i</sub>
- Assuming load balancer,  $\rho_i = \lambda v_i r_i / m_i$
- According to Pollaczek-Khinchin formula,

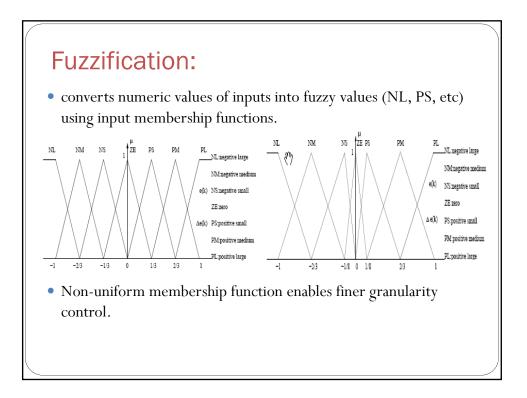
$$d_{i} = E[W_{i}] + E[X_{i}] = \frac{\rho_{i}E[X_{i}^{2}]}{2r_{i}(1-\rho_{i})} + E[X_{i}]$$

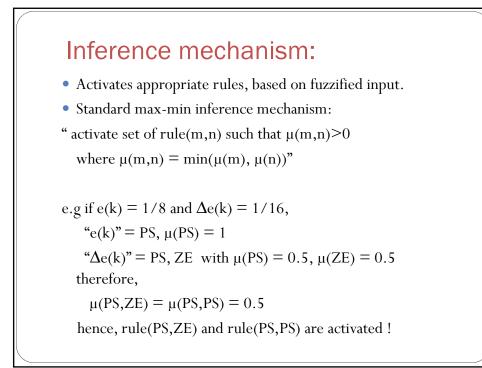
- $E[X_i]$ : average of service time distribution
- $E[X_i^2]$ : 2<sup>nd</sup> moment of service time distribution
- Applying Lagrange multiplier technique for non-linear optimization

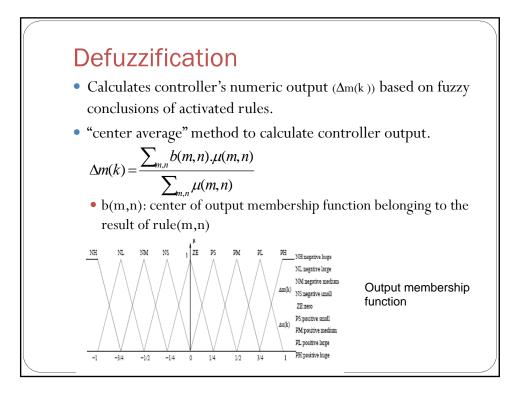
$$m_i = \lambda . v_i . r_i + \frac{\sum_{i=1}^n \sqrt{\lambda v_i . E[X_i^2]}}{U - \sum_{i=1}^n E[X_i]} \frac{\sqrt{\lambda v_i . E[X_i^2]}}{2}$$





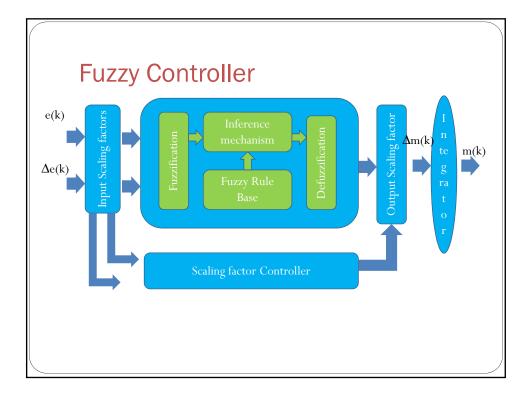


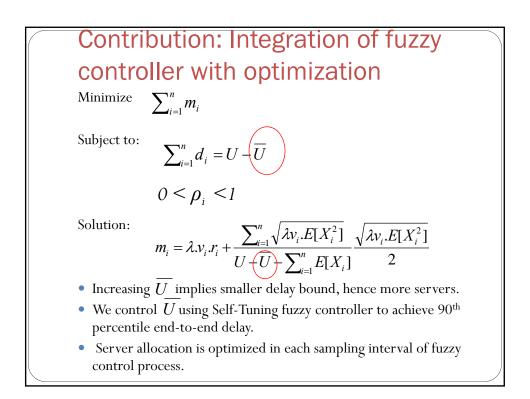


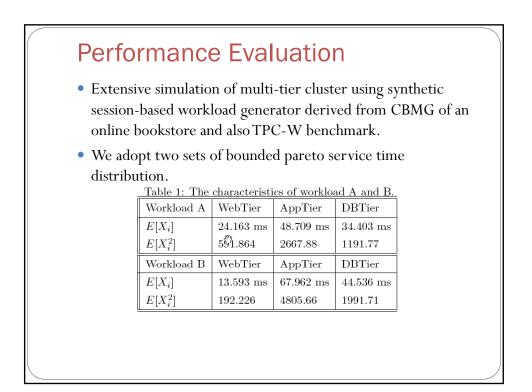


### Contribution: Compensate Server Switching Cost

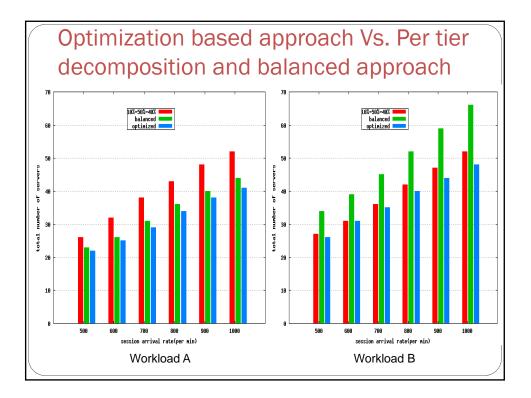
- Server switching cost: latency between allocating servers and accurately measuring the effect of provisioning on end-to-end delay.
  - e.g database replica addition goes through data migration and system stabilization phase. - "Autonomic provisioning of backend databases in dynamic content Web servers", [Chen-ICAC 2006]
- Self-tuning Ability: A controller was designed to adaptively adjust output scaling factor to compensate for server switching costs.
  - e.g. Rule Base for scaling factor controller is designed such that when error is big but has opposite sign as change in error, output scaling factor is tuned to a small value.

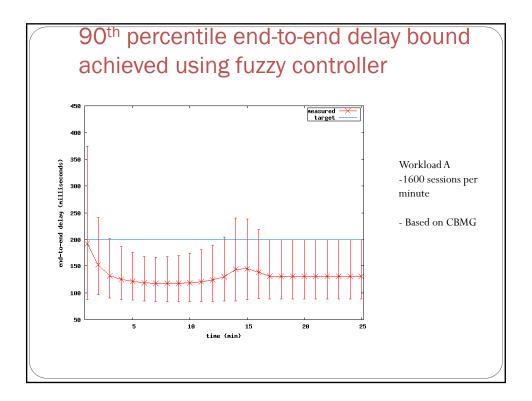


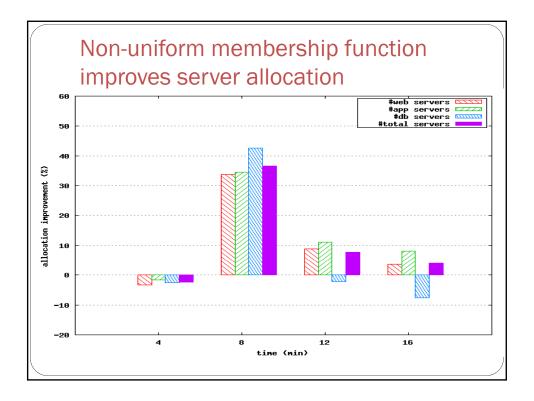


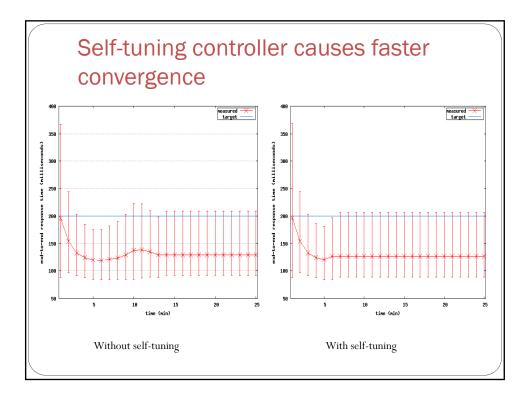


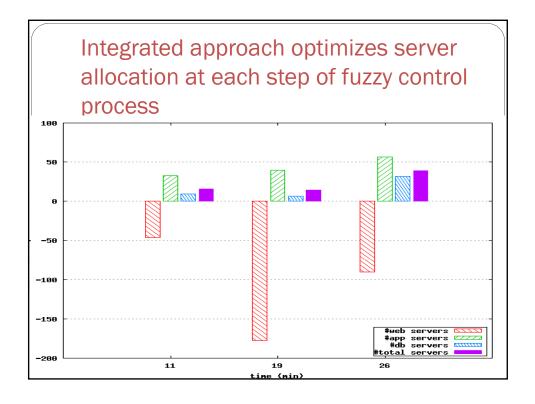
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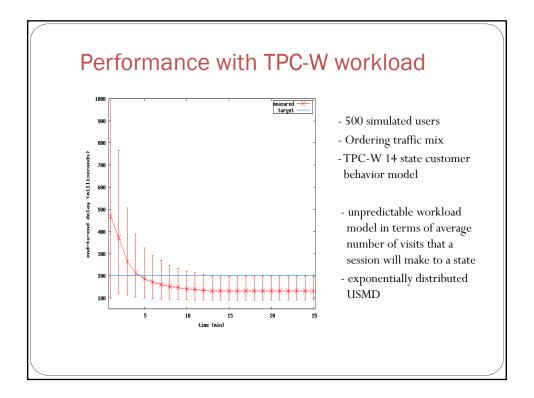


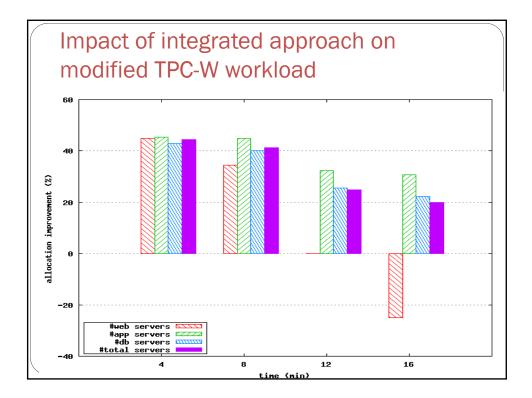












# Conclusion We proposed an efficient server provisioning approach based on end-to-end resource optimization model. We designed a model-independent self-tuning controller to provide 90<sup>th</sup> percentile end-to-end delay guarantee. Integration of optimization model and model-independent fuzzy controller provides superior performance in resource allocation efficiency and end-to-end delay assurance.

# **Thanks**• Questions ?